Job Posting Title

Senior Manager, GIS and CADD Services

Company

Our employees help Vancouver consistently rank as one of the world's most livable cities. We are one of Canada's Top 100 Employers, BC's Top Employers, Canada's Best Diversity Employers, and Best Employers for New Canadians.

Vancouver is striving to become the greenest city in the world by 2020. You too can make a difference by applying for the following opportunity.

Department

Applications Division, Information Technology, Financial Services Group

Competition

2013-0263

Application Close

May 31, 2013

Employment Type

Regular Full Time

Affiliation

Exempt

Salary Information

Annual salary of $103,912 to $129,881

Main Purpose & Function

Reporting to the Director of Applications, the successful candidate will lead the GIS and CADD Services Branch (one of four branches in the Applications Division). The Senior Manager has two managers as direct reports; those two managers have a total of 13 direct reports between them.   The primary purpose of this position is to provide strategic direction and support for the City's GIS, CADD, and 3D environments which includes a significant investment in Autodesk technology (Infrastructure Map Server, Map 3D, Civil 3D, Infrastructure Modeler among others), MapInfo Pro, Google Maps, and other GIS and CADD products. This position is also responsible for providing support and direction to the City's Open Data initiative of which GIS data is a very large component.

Specific Duties & Responsibilities

Responsibilities will include providing strategic level guidance and support for the Branch and for the City's GIS and CADD directions. This includes the creation and maintenance of a GIS strategic plan in the context of the City's major initiatives and objectives, developing service level agreements, KPIs, and providing service across City departments and to the public. The Senior Manager will mentor and evaluate the performance of staff within the Branch and will be involved in the hiring and terminating of staff as required. The Senior Manager will work with the two managers and their staff to ensure that work plans satisfactorily focus on priorities and projects which produce value for the Branch's clients.

The successful candidate will be responsible for developing and maintaining relationships with multiple vendors and for ensuring that the relationships bring value to the City. The incumbent will all foster an environment for providing customer satisfaction and ensuring that clients receive business value from their use of the spatial technologies supported by the Branch.

The successful candidate will have access to confidential information and makes recommendations for changes in methods, processes and procedures that may impact on financial and operational areas as well as staffing workloads, working conditions, changes in positions or staffing levels.

Qualifications

The successful candidate will have a degree in Architecture, Planning, Computer Science, Business Administration, GIS or a related discipline, and five or more years of experience in managing staff or a combination of education and experience, preferably in a municipal environment. The successful candidate will have several years of experience

with and familiarity of GIS concepts and technologies at a user and/or technical level. The ideal candidate will have experience with application development standards, application design approaches and architectures, business process re-engineering, management practices and procedures. As well, the ideal candidate will have a demonstrated ability to lead and motivate staff, the ability to mentor and develop staff, the skills to be innovative and creative, and will have both problem solving and negotiation skills. Excellent oral, written, and presentation skills are an absolute requirement as are demonstrated and effective interpersonal, communications, mediation, and conflict resolution skills.

Extensive knowledge of municipal business processes is a definite asset as is knowledge of Oracle Spatial, Autodesk and other GIS and CADD products, and web technologies.   Demonstrated ability to work both independently and as a member of a team is a requirement. Demonstrated ability to work under pressure, manage multiple priorities and respond to requests in a timely manner. The candidate will be capable of handling business critical and sensitive information in a position of trust and be able to successfully work with technical and non-technical staff.

We thank all applicants for their interest. However, only those selected for an interview will be contacted.

City of Vancouver is an Equal Opportunity Employer.