



Big Data and Location Location Location

Jay Terrill, Esri Canada

Consumer experiences are changing expectations



The four trends that are shaping today's enterprise – mobility, social, cloud and big data – give you an unprecedented opportunity, the opportunity to re-evaluate and transform your company's business strategies.



Trend



Mobility



Social



Cloud



Big Data



Mobility

The proliferation of new device types, along with the connectivity of the cloud, is making us more mobile and changing the way we work and play.

Trend



Mobility



Social



Cloud



Big Data



Social

Social networking is changing how people expect to interact. Not only with other people, but also with the products and services they care about.

Trend



Mobility



Social



Cloud



Big Data



Cloud

The cloud is changing what we expect from technology. With an always-on connection, apps can provide innovative new services with instant scalability and attractive economics.

Trend



Mobility



Social



Cloud



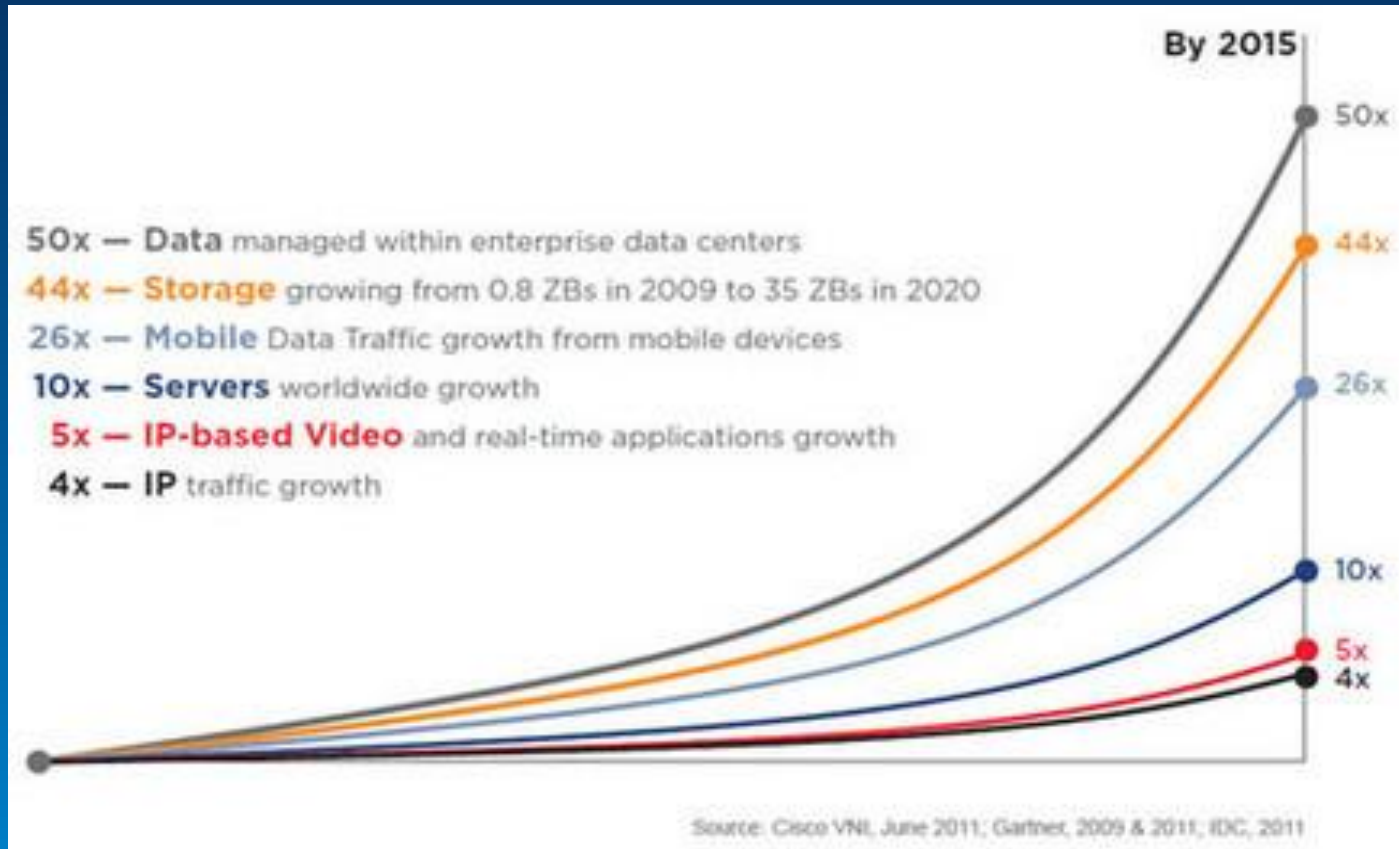
Big Data



Big Data

The explosion in connected devices and apps is generating an exponential growth in data and the need to get better insights.

Prediction



McKinsey & Company

- 2015 - 50x the amount of data in your enterprise
- Traditional BI inadequate for large problem spaces

Big Data Definition

Gartner IT Glossary

Big data is high-volume, high-velocity and high-variety information assets that demand cost-effective, innovative forms of information processing for enhanced insight and decision making.

Big Data – the V's (source: Mike Rhodin, Senior Vice President IBM)

Big Data described using the Three “V”s: Volume, Velocity, Variety

Utility companies record 350 *Billion* meter readings per year (= **Volume**);

Financial service industry 5,000,000 trade events *per second* (= **Velocity**);

Data formats range from

structured

- traditional files

unstructured

- video
- audio
- imagery
- email
- web logs, and
- *anything you can think of* (= **Variety**)

What about the other V – Business Value?

A word cloud centered around the terms "Business Intelligence". The words are arranged in various orientations and colors (white, light blue, green, yellow). The most prominent words are "Business Intelligence" in large white font, "Performance" in large white font on the left, and "Information" in large green font. Other significant words include "Analytics", "Data", "Location", "Supply", "Customer", "Applications", "Governance", "Big", "Cloud", "Social", "Operations", "Media", "Operational", "Predictive", "Chain", "Human", "Finance", "Management", "Capital", "Sales", "Collaboration", "Computing", and "Management".

Business Intelligence

Performance

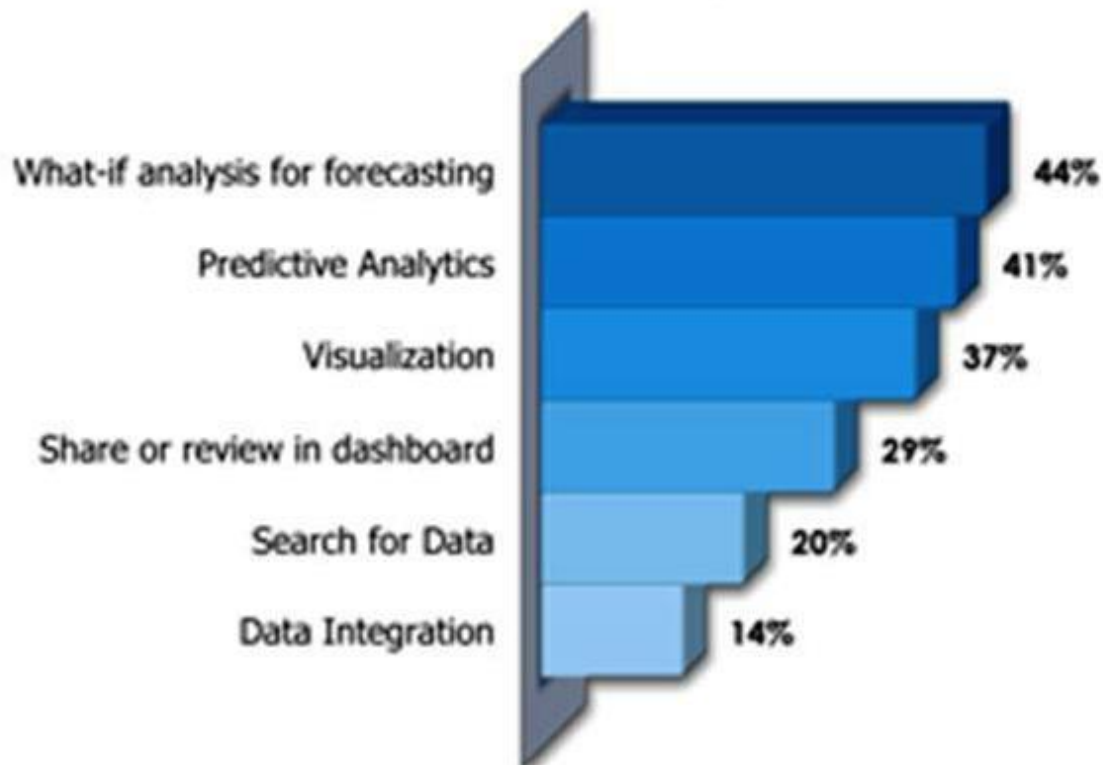
Analytics

Information

Data Location Supply Customer Applications Governance Big Cloud Social Operations Media Operational Predictive Chain Human Finance Management Capital Sales Collaboration Computing

Big Data Capabilities Not Available

Organizations need more analytics capabilities

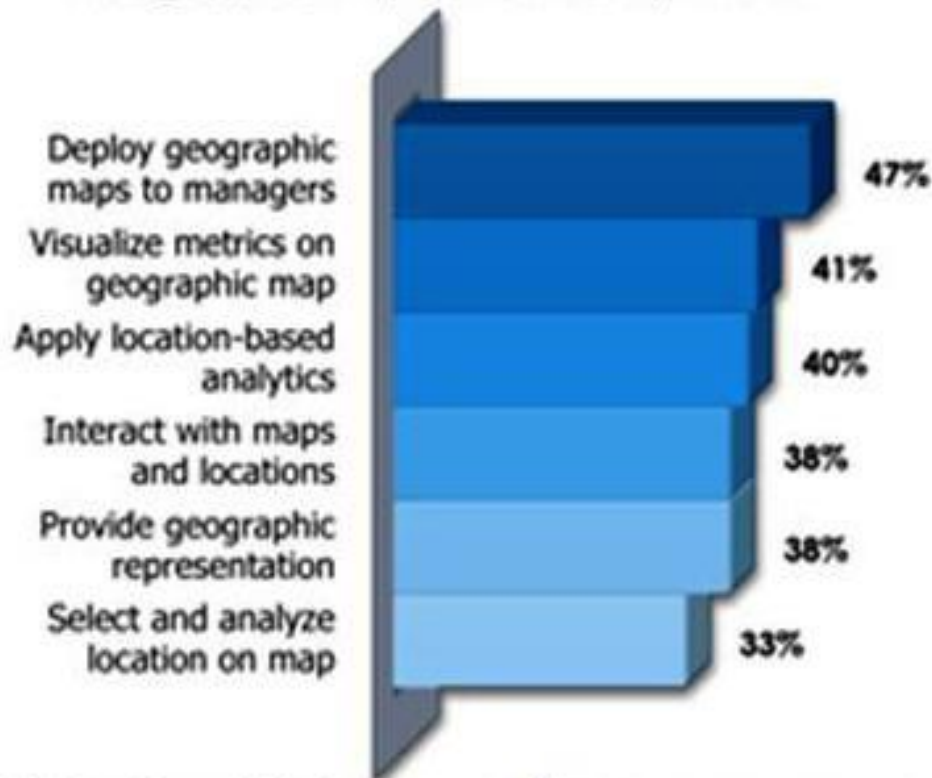


Source: Ventana Research The Challenge of Big Data Benchmark Research



Location is Important for BI

Geographic maps, metrics top the list

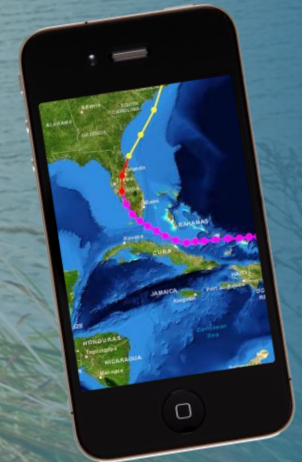
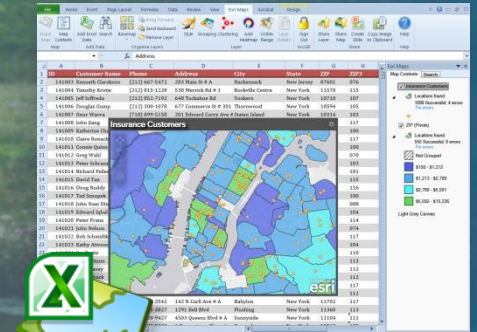
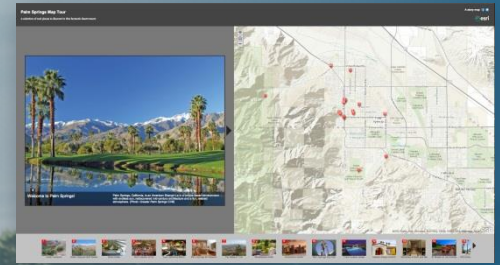


Source: Ventana Research Next
Generation Business Intelligence
Benchmark Research

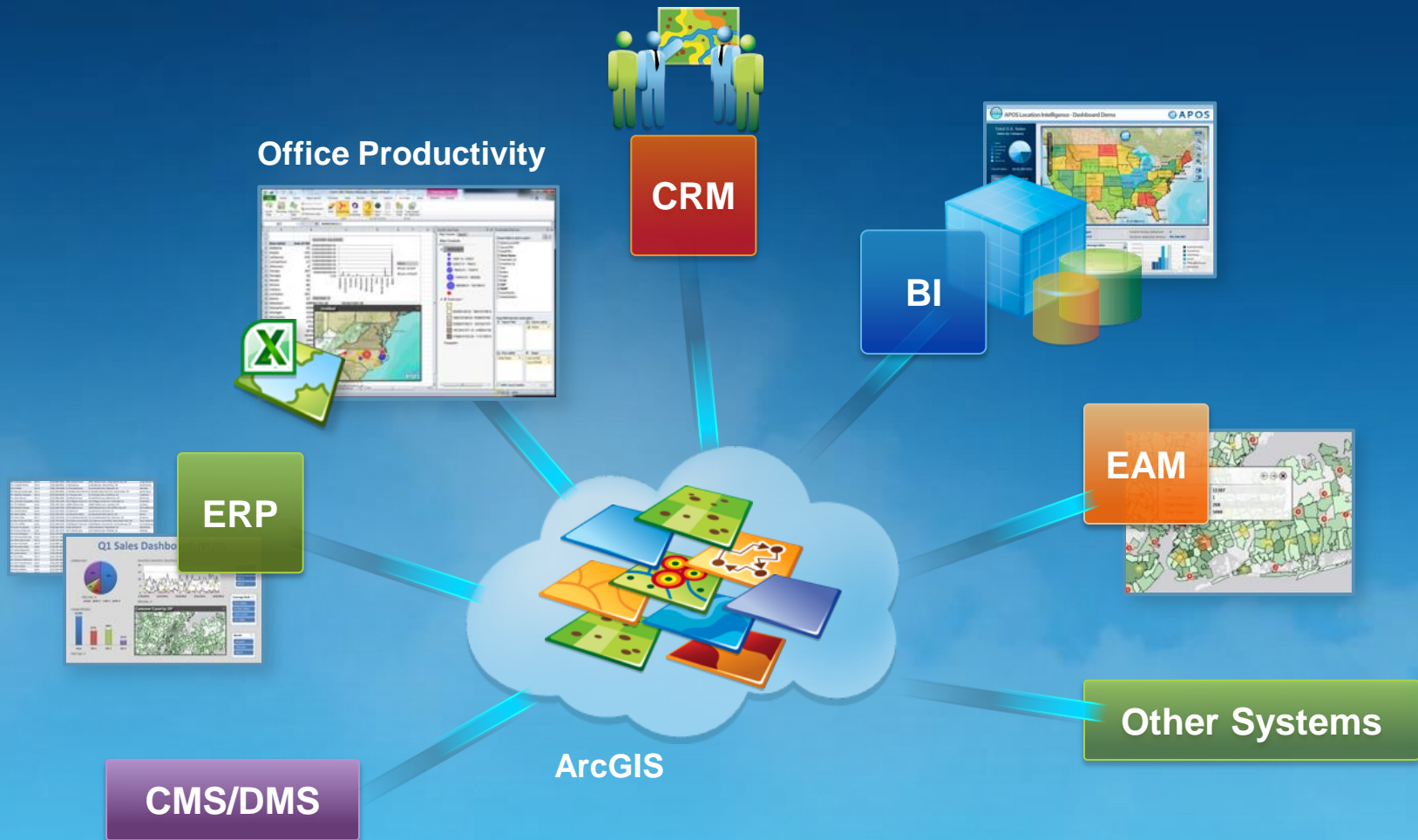
Market Drivers



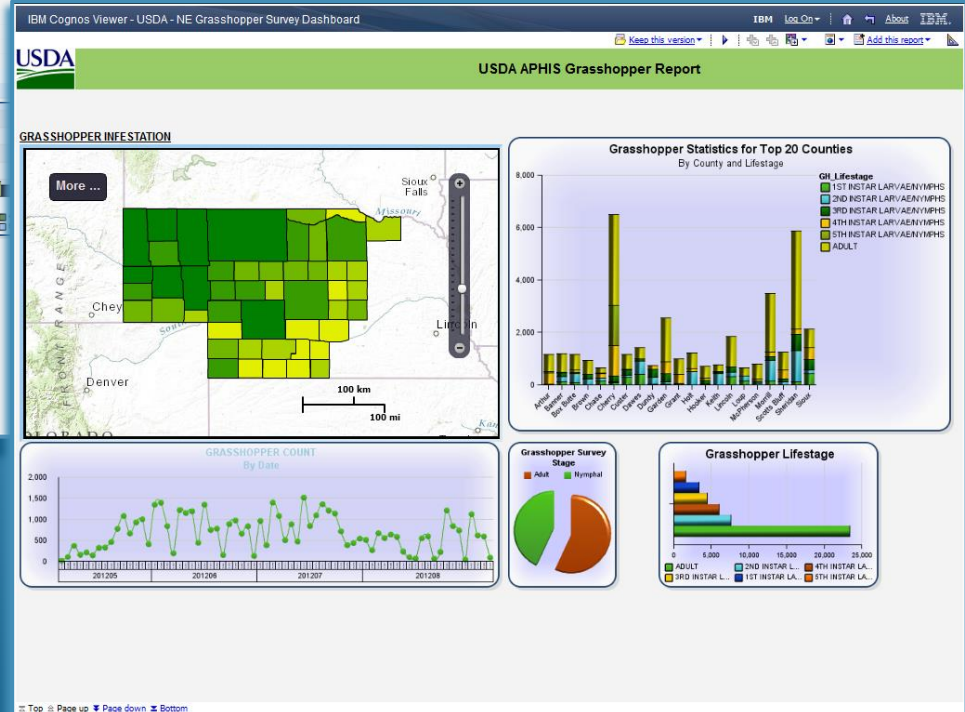
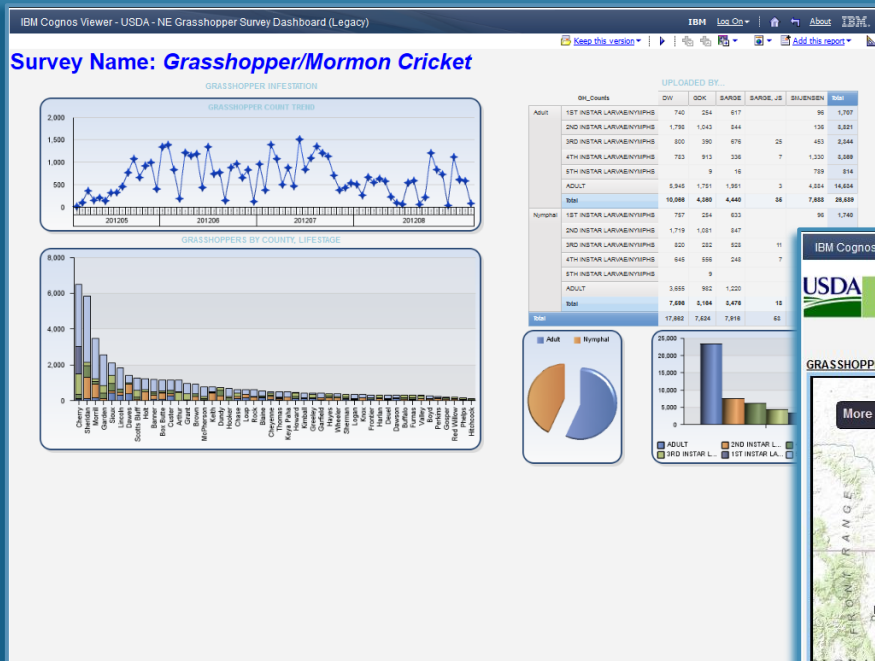




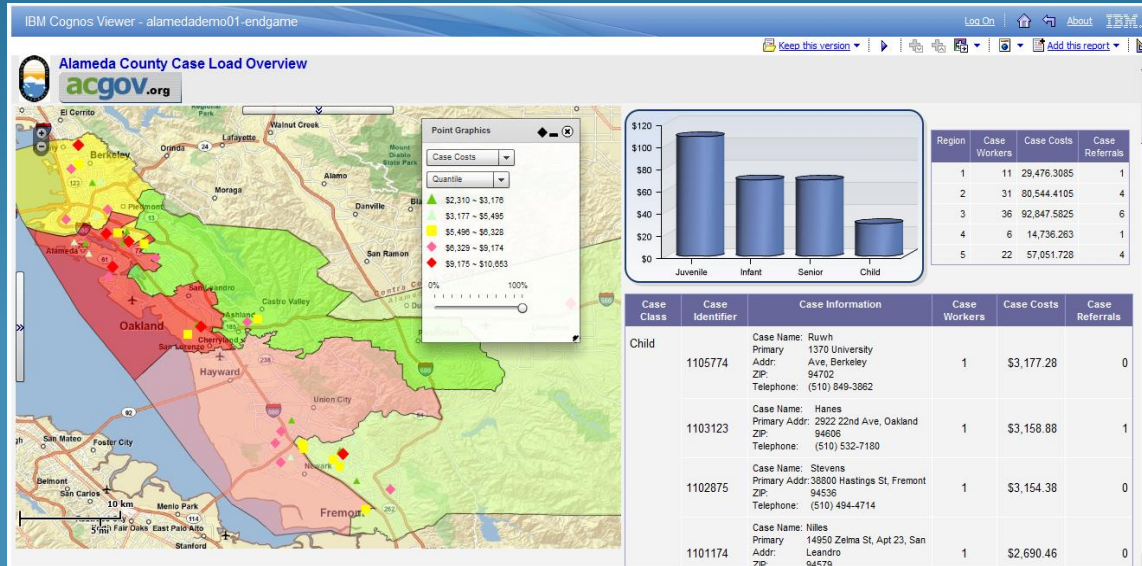
Location Analytics



Location is Fundamental to All Aspects of Business...



Alameda County Social Services



Tabular data and charts not conveying information effectively to users

Want to map-enable their IBM Cognos BI Social Services reports

Want to track by cost and other attributes.

Data sets

social worker case loads by region and by type of case
child versus elderly versus adolescent

Result

Thematic shading for metrics - case costs, cases, case workers, and referrals

Symbolization of points - cases tied to these metrics

Ease of building the report

Location Analytics – Nutrino Study

Nutrino energy drink want to expand to the east coast

How

- Boston marketing campaign
- Target Boston Hubway bike sharing system – active lifestyle
- Send teams to the bike stations to give away drinks to riders.

Challenge

- Large system of hubway stations
- Nutrino has limited resources
- Which Hubway stations to focus on?



Boston Hubway Map (from web)

Station Map

In Service Out of Service Planned New *

[Suggest Locations](#)

[Download a Printable Map](#)

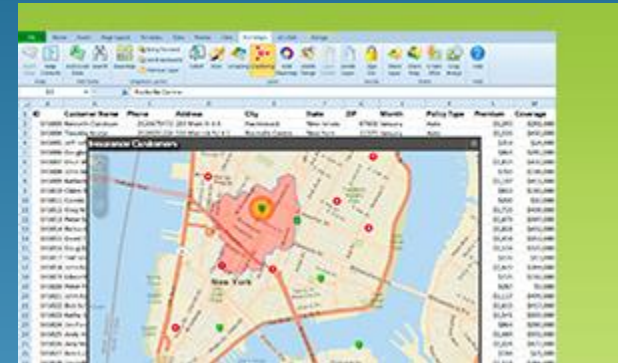


Nutrino Campaign Workflow

Find the Right Stations – Productivity

Esri Maps for Office – .xls

sort, add map and share via AGOL



Find Stores to Stock Nutrino - CRM

Esri Maps for Dynamics

show store account locations from CRM

existing store accounts and

store prospects close to top bike locations

Review campaign effectiveness – BI

Esri Maps for Microstrategy

Nutrino Demo

Demo

Big Data includes Spatial Data

Location Analytics deliver Value from Big Data

Benefits

**Map Your
Data**



**Map-driven
Analytics**



**A World Atlas
of Geographic
Context**



**Work Smarter
and Work
Together**



**Enterprise
Class
Solution**





Understanding our world.