



Computer Support Specialist (GIS)

Competition #22-075
Status: Auxiliary CUPE
Department: Information Technology
Salary: \$34.13 - \$40.13 per hour
Closing: April 10, 2022

Come grow with The City of Maple Ridge! Are you a team player with a "can do attitude", excellent communication and customer service skills? We have the perfect opportunity for you!

POSITION OVERVIEW

We are looking for an auxiliary Computer Support Specialist (GIS) position to join our business solutions team to support day-to-day service requests as they relate to location-based (GIS) applications and analytics and provide project support related to the development, implementation, and maintenance of GIS solutions. You will be supporting the migration of GIS data from legacy applications to ArcGIS Enterprise Portal and ArcGIS Online.

EDUCATION AND EXPERIENCE

Completion of a two-year diploma course in computer sciences or related discipline at a technical institute or community college, plus sound related experience; or an equivalent combination of training and experience.

KNOWLEDGE, SKILLS AND ABILITIES

- Considerable knowledge of the practices and procedures of working with and developing software applications, including tools such as, Esri's ArcGIS Web AppBuilder or ArcGIS Experience Builder and Safe Software's FME.
- Sound knowledge of the functions of departments served and their requirements as applied to the work performed.
- Sound knowledge of communications as it applied to GIS applications and mobile enablement.
- Sound knowledge of problem definition and solution techniques applicable to work performed.
- Ability to examine users' current applications, practices, and needs, and to identify problems and recommend or implement solutions or improvements.
- Ability to investigate, document, assess and resolve software and hardware problems and to liaise with vendor representatives and superiors on the more complex problems.
- Ability to evaluate computer software and hardware and make recommendations regarding the acquisition and use of products.
- Ability to establish and maintain effective working relationships with a variety of internal contacts and to provide advice, information, assistance and specific applications training to same.
- Skill in the operation of equipment used in the work.

PREFERRED QUALIFICATIONS

- An advanced diploma in GIS.

HOURS OF WORK:

This is an auxiliary position with no ongoing schedule of hours.

ADDITIONAL INFORMATION

The successful candidate will be required to complete a Police Information Check as a condition of employment. (Note – not required a part of the application process; however, will be required upon consideration for employment)

WHAT WE OFFER YOU

The City of Maple Ridge is a great place to work with competitive compensation packages that include the Municipal Pension Plan, a strong employee wellness program and the opportunity for professional career growth and professional development. If you want to help shape a growing community in a municipality that strives for service excellence, then this is the position for you.

We thank all applicants for their interest, however, only those under consideration will be contacted.